All health, safety, technical integrity, security and environmental incidents, including near misses, are openly reported, investigated, analyzed and documented.

 Major incidents are investigated by a multi-function / level team with participation and leadership from outside the Business Unit.

 Incident investigations, including identification of root causes and preventive actions, are documented and closed-out.

 Information gathered from incident investigations is analyzed to identify and monitor trends and develop prevention programs.

 Lessons learned from investigations are shared across Company, and personnel take appropriate action upon receipt of such information.

 Mutual sharing of lessons learned and good practice is encouraged within the wide energy and chemical industry.